

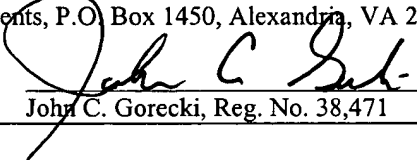


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Shank, et al. Examiner: V. Vu  
Serial No.: 09/223,972 Art Unit: 2154  
Filed: 12/31/1998 Attorney Docket No.: HU0125  
Title: DISTRIBUTED OPEN ARCHITECTURE FOR MEDIA AND TELEPHONY  
SERVICES

CERTIFICATE OF MAILING

I hereby certify that this document, along with any other papers referred to as being attached or enclosed, is being deposited with the United States Postal Service as first class mail under 37 C.F.R. 1.8, and is addressed to the M.S. RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on August 30, 2004.

  
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M.S. RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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AMENDMENT

Dear Sir:

Applicants are filing a Request for Continued Examination to continue prosecution of this application. Applicants respond to the Office Action dated March 31, 2004, as follows:

**AMENDMENTS TO THE CLAIMS** are reflected in the listing of the claims, which begin on page 2 of this paper.

**REMARKS/ARGUMENTS** begin on page 6 of this paper.